



Economic Substance Filing Portal

Quick guide

Access the Economic Substance Filing portal

- To access the Portal, the entity must have an existing MOF corporate account, and use its credentials.
- If the entity is not registered as a corporate user, it can create an account by clicking the following link to the MOF registration page:

<https://eservices.mof.gov.ae/Shared/Account/CreateUser>

The screenshot shows a login form with the following elements: a title 'Login', a 'user name' label above a text input field, a 'password' label above another text input field, a 'Remember me' checkbox, a 'Login' button, and two links at the bottom: '?Forgot your password' and 'Create a new account'.

First time log on

- The first time you log into the Economic Substance Filing Portal, you will be prompted to the main page: Submittals page.
- From there, you are invited to start a new notification by clicking on Send Notification.

The screenshot shows the 'Licensee Dashboard - Main Page' with the following elements: the United Arab Emirates Ministry of Finance logo and name at the top left; the title 'Licensee Dashboard - Main Page' in large orange text; three navigation buttons: 'Submittals' (highlighted in orange), 'History', and 'Send Notification' (highlighted in dark grey); and a message below the buttons: 'Please click Send Notification to start a new notification.'



The Licensee Dashboard – Main Page

The Licensee Dashboard is the main page that you will see every time you log onto the portal. This dashboard provides an overview of the forms that have been submitted and their status. The dashboard also allows the Licensee to create a new submission or request amendment of a Notification or Economic Substance Report previously submitted.



Home

Dashboard

New User

Sign out

Licensee Dashboard - Main Page

- Submittals
- History
- Send Notification

Licensee	Case Type	Progress Code	Date	Respond	Deadline
Licensee A	ESR Form	Awaiting Licensee reporting	11/24/2020	File ESR report	12/31/2020 View Summary
Licensee A	Notification Form	Form received	11/24/2020	Request for amendment	View Summary

Submittals

By clicking this button, you will see an overview of all relevant submissions and associated penalties and appeals.

History

By clicking this button, you will see an overview of all historical periods.

Send Notification

By clicking this button, you will be able to create a Notification form to be completed and submitted.



The Licensee Dashboard – Main Page

Case type

There are four case types:

1. **Notification:** The Economic Substance Notification.
2. **ES Report:** The Economic Substance Report.
3. **Penalty:** any penalty issued in respect of either the Notification or ES Report.
4. **Appeal:** any appeal which has or can be filed by the Licensee.

Date Submitted

This shows the most recent date of activity.

Deadline

This shows the deadline for an action to be completed.

Licensee	Case Type	Progress Code	Date submitted	Respond	Deadline
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Licensee

This is the name of the entity that submitted the Notification and ES Report

Progress Codes

These codes show the current status of the various case types (see below).

Respond

1. **File ES Report:** This button creates an ES Report to be completed and submitted, and only appears if the Licensee is required to file an ES Report based on the Notification submitted
2. **Request for amendment:** This button is used to request the amendment and resubmission of a Notification or ES Report
3. **Resubmit:** This button is used to resubmit an amended Notification or ES Report or to provide additional information as required
4. **Pay penalty:** This button is used to pay penalty
5. **File appeal:** This button is used to file an appeal



Progress codes

Progress code	Description
Awaiting Report submission	Licensee is required to submit an ES Report
Form submitted	Licensee has (re-)submitted a Notification or ES Report, or provided additional information (if requested)
Amendment requested	Licensee has requested the amendment of a Notification or ES Report previously submitted
Action required	Licensee is required to provide additional information
Rejected	A Notification or ES Report has been rejected by the Regulatory Authority or Federal Tax Authority
Deadline exceeded	The Licensee has not taken a necessary action (e.g. submit an ES Report, provide information) by the relevant deadline
Penalty due	Licensee has been issued with a penalty
Penalty paid	Licensee has paid the penalty issued
Appeal submitted	Licensee has submitted a request for appeal
No appeal submitted	Licensee has not submitted an appeal
Appeal deadline expired	Licensee has not submitted an appeal during the allocated period of time

Access your case summary

By clicking "View Summary" you will have access to the history of the relevant case types, including:

- Submissions and resubmissions
- Related correspondence (including additional information provided)

Home

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Licensee Dashboard - Main Page

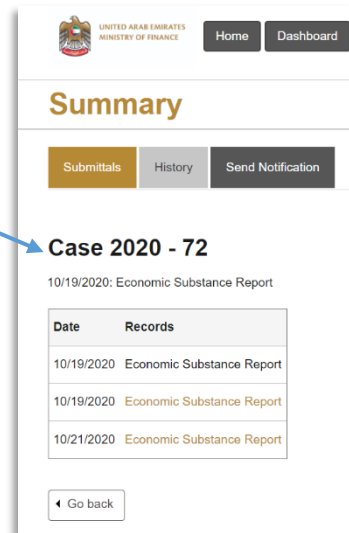
Submittals

History

Send Notification

Licensee	Case Type	Progress Code	Date	Respond	Deadline
Licensee A	ESR Form	Awaiting Licensee reporting	11/24/2020	File ESR report	12/31/2020 View Summary
Licensee A	Notification Form	Form received	11/24/2020	Request for amendment	View Summary

This is the reference number required for IT support (see below)



The screenshot shows the 'Summary' page for Case 2020 - 72. It includes a navigation bar with 'Home' and 'Dashboard' buttons, and a sub-navigation bar with 'Submittals', 'History', and 'Send Notification' buttons. The case title is 'Case 2020 - 72' with a sub-title '10/19/2020: Economic Substance Report'. Below this is a table with columns 'Date' and 'Records' containing three entries: '10/19/2020 Economic Substance Report', '10/19/2020 Economic Substance Report', and '10/21/2020 Economic Substance Report'. A 'Go back' button is located at the bottom left of the summary area.



Find FAQ and support section

FAQ and support section are in footer.

Privacy policy

Customer charter

FAQ

Guide

Helpdesk

Redirecting to MOF FAQ

Contact support on the following email

ESRsupport@cbrain.com